

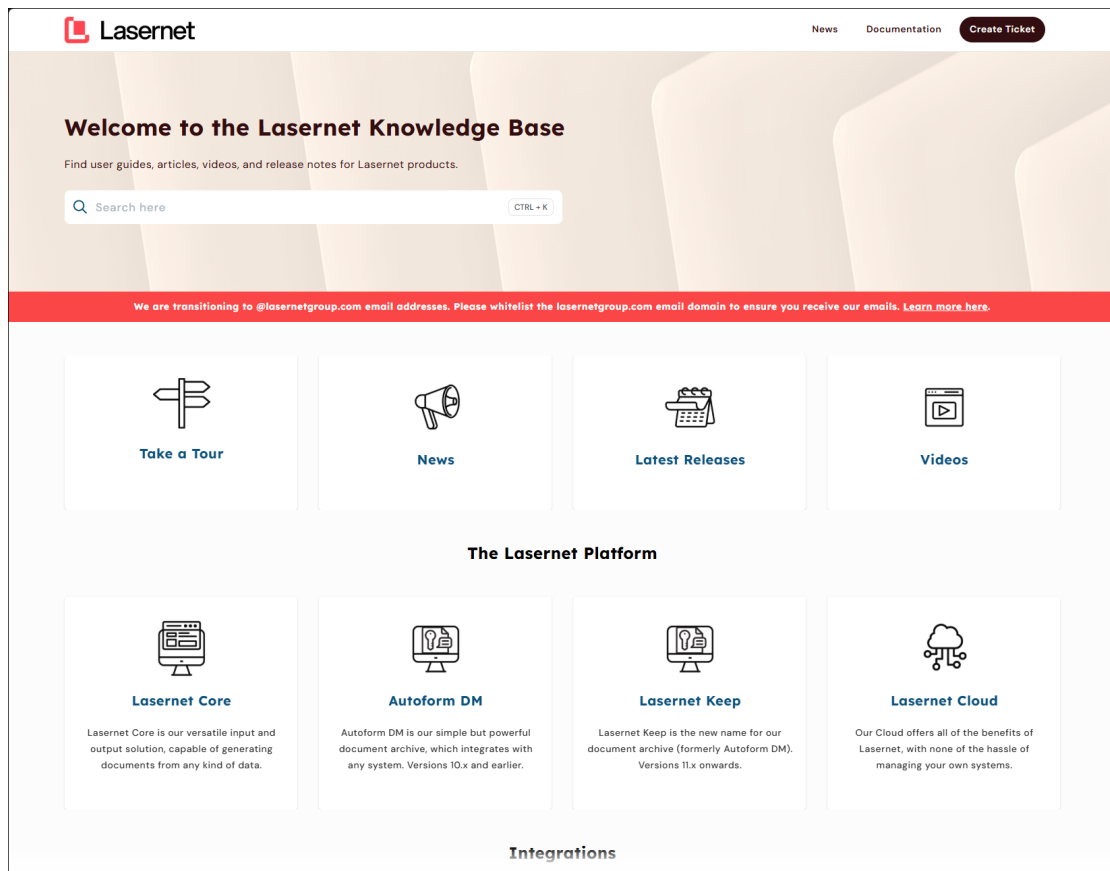
Knowledge Base Move and Upgrade on Thursday 11th June

2026-06-04 - Sunil Panchal - [Comments \(0\)](#) - [General](#)

As part of our rebranding to Lasernet Group, the knowledge base will be moving to <https://kb.lasernetgroup.com>. At the same time, we will be upgrading the knowledge base so that we can introduce new features now and in the future.

This article provides information about the move and about the new features that the upgrade will deliver.

These changes are currently scheduled for **Thursday 11th June**.



The screenshot shows the Lasernet Knowledge Base homepage. At the top left is the Lasernet logo. The top right has navigation links for 'News', 'Documentation', and a 'Create Ticket' button. The main heading is 'Welcome to the Lasernet Knowledge Base' with a sub-heading 'Find user guides, articles, videos, and release notes for Lasernet products.' Below this is a search bar with the placeholder text 'Search here' and a 'CTRL + K' shortcut. A red banner below the search bar contains the text: 'We are transitioning to @lasernetgroup.com email addresses. Please whitelist the lasernetgroup.com email domain to ensure you receive our emails. Learn more here.' The main content area is divided into two sections. The first section, 'The Lasernet Platform', features four cards: 'Take a Tour' (with a directional sign icon), 'News' (with a megaphone icon), 'Latest Releases' (with a document icon), and 'Videos' (with a play button icon). The second section, 'Integrations', features four cards: 'Lasernet Core' (with a computer monitor icon), 'Autoform DM' (with a document icon), 'Lasernet Keep' (with a document icon), and 'Lasernet Cloud' (with a cloud icon). Each card in the 'Integrations' section includes a brief description of the product.

Knowledge Base Move

The knowledge base will move to <https://kb.lasernetgroup.com> on **Thursday 11th June**. On that day, a news article here on the Lasernet Support Portal will announce when the move is complete.

After the announcement, you should be able to access the knowledge base at its new URL immediately. However, you might experience sporadic access issues over the course of the day.

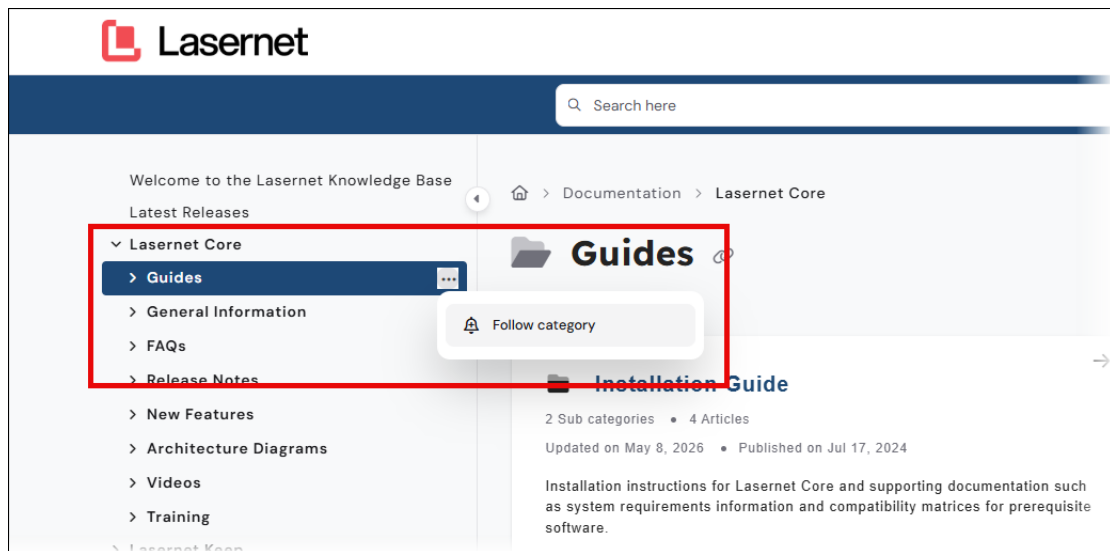
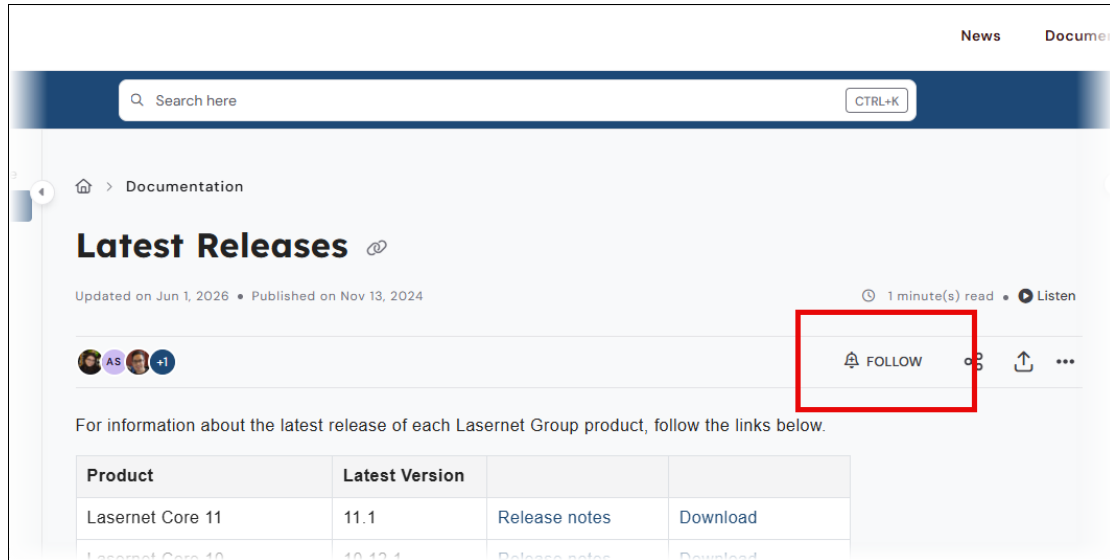
On 11th June, please update your bookmarks for knowledge base pages. Although forwarding for current knowledge base URLs will be put in place, it could take up to 24 hours for that to take effect. As a result, you might experience temporary access issues on 11th/12th June if you follow links to the KB at its current URL.

New Knowledge Base Features

The knowledge base upgrade delivers the following new features, which will be available to you after Thursday 11th June.

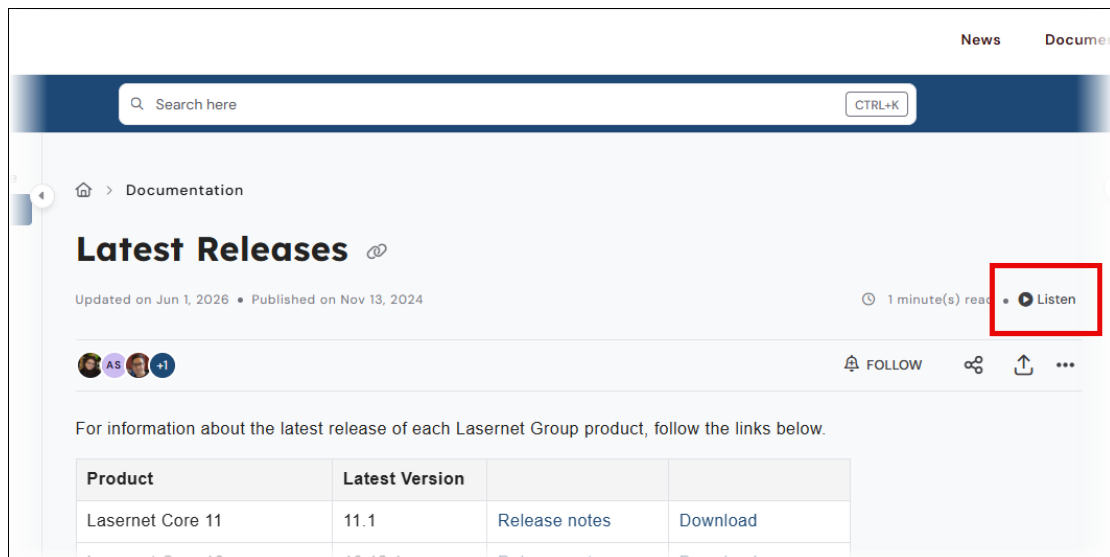
Subscribe to Updates

The Follow feature enables you to receive email notifications when an individual page, or any page in a specific area of the knowledge base, is updated. To subscribe, click **Follow** on any page or navigation category in the knowledge base. To unsubscribe, click the link in the subscription emails you receive.



Audio Readout

The Listen feature reads the content of a knowledge base page to you.



WCAG 2.1 Compliance

WCAG 2.1 compliance ensures that access to the knowledge base is inclusive and that its content is available to all. This includes support for multiple methods of using the site (such as keyboard-based navigation), support for assistive technologies (such as screen readers), and providing text alternatives for non-text content such as images.

New Feedback Email Address

Please note that the email address for sending us feedback on knowledge base content is now knowledgebase.feedback@lasernetgroup.com. This change is live now.

Questions

If you have any questions about the knowledge base move or the upgrade, please email knowledgebase.feedback@lasernetgroup.com.